

## Relevant letting fees and tenant protection information

As well as paying the rent, you may also be required to make the following permitted payments.

### **Permitted payments**

#### Before the tenancy starts (payable to Page & Wells 'the Agent')

Holding Deposit: 1 week's rent

Deposit: 5 weeks' rent

#### During the tenancy (payable to the Agent)

Payment of £50 if you want to change the tenancy agreement

Payment of interest for the late payment of rent at a rate of 3%

Payment of the actual cost of replacing any lost key(s) or other security device(s). If the loss results in locks needing to be changed, the actual costs of a locksmith, new lock and replacement keys for the tenant, landlord any other persons requiring keys will be charged to the tenant. If extra costs are incurred there will be a charge of £15 per hour (inc VAT) for the time taken replacing lost key(s) or other

Payment of any unpaid rent or other reasonable costs associated with your early termination of the tenancy

#### During the tenancy (payable to the provider) if permitted and applicable

Utilities – gas, electricity, water

Communications – telephone and broadband

Installation of cable/satellite

Subscription to cable/satellite supplier

Television licence

Council Tax

#### Other permitted payments

Any other permitted payments, not included above, under the relevant legislation including contractual damages.

#### Tenant protection

Page & Wells is a member of RICS Client Money Protection (CMP) scheme, which is a client money protection scheme, and also a member of The Property Ombudsman (TPO) which is a redress scheme. You can find out more details on the agent's website or by contacting the agent directly.